

# Schedule of Fees and Charges

## Complimentary Services for our clients.

### Unlimited, free use of Androscoggin Bank ATMs for clients.

Androscoggin Bank does not charge clients for the use of any Androscoggin Bank or non-Androscoggin Bank ATM.

At non-Androscoggin Bank ATMs, the owner of the ATM may charge a fee—even for a balance inquiry or incomplete transactions.

- ~ Online Banking Services
- ~ Mobile Banking Services
- ~ Coin Counting
- ~ Notary Service

## Fees and Charges

### Account Research & Reconciliation:

Basic Research (1 hour minimum) \$25.00 per hour

### ATM/Debit Cards:

Replacement/Reactivation \$5.00  
ATM or Debit Card Express Delivery \$62.00

### Checking Accounts:

Copy of Check \$1.00 per item  
Copy of Statement \$5.00 per copy  
Duplicate Statement \$5.00 per item

### Overdrafts, Insufficient and Uncollected Funds:

Paid \$35.00 per item  
Returned \$35.00 per item

### Safe Deposit Boxes:

Box Drilling \$20.00 plus cost  
Key Replacement \$20.00

### Wire Transfer:

Incoming (client) \$15.00  
Outgoing (client) \$25.00  
Outgoing via Online Banking \$20.00  
International (incoming and outgoing) \$50.00  
International via Online Banking \$40.00  
Foreign Drafts \$50.00  
(Minimum \$300 USD value)  
Foreign Currency Order \$35.00  
(Minimum \$300 USD value)  
Canadian Check Cashing Exchange rate plus Bank cost

### Other Charges:

Abandoned Property Escheat fee \$10.00  
Check by Phone \$10.00  
Check Cashing for non-clients \$10.00  
(Client, state and federal government only)  
Collection: Checks, Drafts, Bankbooks \$25.00  
Early Account Closure (within 90 days) \$25.00  
Exceeding Electronic Withdrawal/  
Debit Limits \$3.00 per item  
Legal Processing \$35.00  
(subpoenas, summons, levies, etc.)  
IRA Transfer to another Source \$25.00  
Link Transfer Fee (per transfer) \$3.00  
Night Deposit Bags (refundable deposit) \$15.00  
Night Deposit Key Replacement \$25.00  
Returned Deposited items and return of  
ACH originated Item Charge \$10.00  
Incorrect address Return of Statement \$5.00  
Stop Item Charge  
Branch Assisted \$25.00  
Via Online Banking \$15.00  
Signature Guarantee \$3.00  
Treasurer's Check (clients only) \$5.00  
Asset Verification (written request) \$2.00  
Money Order (clients only) \$1.00

## Questions?

Contact a specialist today at  
1-800-966-9172 or [androscogginbank.com](http://androscogginbank.com)



# Complaint Procedure

To our clients – the Maine Bureau of Financial Institutions has established the following procedure to resolve disputes over account transactions:

If you have a dispute with your financial institution regarding your deposit account, you may contact the financial institution and attempt to resolve the problem directly. If the financial institution fails to resolve the problem, communicate the problem and the resolution you are seeking by mail to:

**Bureau of Financial Institutions  
36 State House Station  
Augusta, Maine 04333-0036**

To file the complaint electronically, you may contact the Bureau of Financial Institutions at the following internet address:

**<http://www.maine.gov/pfr/financialinstitutions/complaint.htm>**

The Bureau of Financial Institutions will acknowledge receipt of your complaint promptly and investigate your claim. You will be informed of the results of the investigation. When your complaint involves a federally-chartered financial institution or credit union, the Maine Bureau of Financial Institutions will refer it to the appropriate federal supervisory agency.